



DATE: May 4, 2023

TO: El Paso Children's Hospital (EPCH) Associates

FROM: Preferred Administrators

SUBJ: Update on COVID-19 ending on May 11, 2023

The Federal Public Health Emergency for COVID-19 will expire on May 11, 2023. As a result, Preferred Administrators will implement the following changes effective May 12, 2023. These changes apply to in and out of network benefits.

What is Changing?

At Home Tests

At-home COVID-19 test will no longer be covered.

COVID Testing

Members will pay the applicable copay, coinsurance, or deductible.

COVID-19 Antibody Treatments

Members will pay the applicable copay, coinsurance, or deductible for approved monoclonal antibody treatments.

Evaluation & Management Visits

Members will pay the applicable copay, coinsurance, or deductible for COVID-19 associated visits.

Telehealth/Telemedicine/Telephonic

Members will be responsible for copays.

Prior Authorization requirements will resume and will be required for out of network services.

For additional information, please call our Member Services Department at 915-532-3778 or 1-877-532-3778 if outside of the calling area. Member Services is available Monday through Friday from 7 a.m. to 5 p.m., Mountain Time.

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